



Dear Sir/Madam

Re: RiskAssessment

Thank you for your enquiry in relation to visiting the Australian Sports Museum and/or the Melbourne Cricket Ground (MCG).

The Melbourne Cricket Club (MCC) is strongly committed to the health and safety of all visitors to the MCG, including the Australian Sports Museum. The MCC has a comprehensive safety management system including detailed procedures for identifying hazards and controlling risks as well as sound emergency management procedures.

The MCC currently holds certification in safety management standard AS4801.

In relation to our tourism experiences, the following controls are in place to ensure the safety and wellbeing of all our visitors:

- All MCC staff and volunteers have completed the MCC's safety induction program which details their role in the MCC's safety management system including emergency plans and management procedures.
- MCG Tour guides & Australian Sports Museum Tourism Services Officers carry radios or mobile phones for quick communication in case of emergency.
- MCC Security staff are trained in First Aid, Level 3.
- MCG Tours operate only within safe areas of the MCG. For this reason some parts of the ground are occasionally unavailable or are never included on MCG Tours.
- The Australian Sports Museum complies with all building code safety requirements and its design is informed by the Australian Standard for playground equipment
- MCG Tour group numbers are restricted to ensure supervision manageability in relation to emergency response procedures.
- MCG Tour guides induct all tour groups on the MCC's key safety procedures including evacuation, first aid and movement around the MCG, prior to undertaking a tour.
- All MCC staff and volunteers undertake regular equal employment opportunity (EEO) training (which includes training on workplace discrimination, harassment, bullying & Child Safe Standards)

Additional controls are in place to ensure the safety and welfare of visitors to the MCG who are children, including the following:

- All MCC volunteers, and all MCC Australian Sports Museum Front of House employees are required to hold a current Working with Children Check.
- School (child) groups must be supervised by an appropriate number of school (or similar) appointed supervisors at all times.

The MCC also carries public liability insurance with a certificate of currency which is available for sighting at our offices.

We trust this information will meet your risk management requirements. We look forward to welcoming you to the Australian Sports Museum and the MCG.

Kind regards,

Michael Walker
Customer Service Team Leader - Tourism