

# HOW THE MCG RESPONDS TO CHILD SAFETY INCIDENT REPORTS

For any reports related to concerns about or witnessing unsafe behaviours towards a child/young person at the MCG or outside venues.



If a child or young person is in imminent danger, MCC staff, volunteers or contractors will take any immediate and reasonable steps to prevent further harm.



## WHO CAN REPORT?

Anyone (including a child or young person) who witnesses unsafe behaviours towards a child/young person, or has concerns about the safety of a child/young person at the MCG or outside venues.



## WHAT CAN THEY REPORT?

Any child safety concerns including:

- Disclosures of unsafe behaviours
- Harm or abuse
- Breaches to MCC Child Safety Code of Conduct
- Environmental safety issues
- Allegations, suspicions or observations of unsafe behaviours/harms



## WHO IS CONSIDERED A "CHILD OR YOUNG PERSON"?

A child or young person is anyone aged under 18 years.



## HOW TO REPORT?

Verbal report, email [childsafety@mcc.org.au](mailto:childsafety@mcc.org.au), telephone call or letter.



## WHAT HAPPENS NEXT?

Once notified of an incident/complaint, the MCC will contact all parties involved, undertake an investigation and notify parties of outcome(s), undertake disciplinary action, review and update policies and procedures.



Discussing incidents of harm and abuse can be distressing. If you need support, speak with your line manager or the Employee Assist Program 1300 687 327 or:

- Lifeline: 13 11 14
- 1800 Respect: 1800 737 732
- headspace: 1800 650 890
- Beyond Blue: 1300 22 4636
- Kids Help Line: 1800 55 1800



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